

Remote Backup

Through our partner, we offer Remote Backup; a powerful and secure internet-based backup solution for your company. You can leave all your data backup to us, ensuring that you never lose business critical data, meanwhile avoiding all worries about the integrity of the backup data in case of a restore operation.

Your need for secure and powerful backup solutions is a natural result of increasing volumes of data from your ERP, business, and mail systems, which increasingly function as document management and archive systems for business critical information.

Save time and resources

Outsourcing to RCS IT saves you the unnecessary expense of purchasing, maintaining, and operating your own backup system.

This is how it works

Remote Backup is completely internetbased, transferring data to our partner RCS IT's operations centre at set intervals.

The backup procedure is fully automated, so there are no worries about tape routines and safe storage of backup media.

No more worries about tapes and CDs. No more corrupt media, worn tapes, and CDs that fill up at the most inconvenient time. And forget all about having to keep track of what you have saved where and when. We will watch over your data as if they were gold – literally!

Your backup data is stored at our hosting centre in the former National Bank depot in Odense, deep under ground, behind a half meter thick steel door.

Benefits

- » Fully automated backup of filebased data, C5, XAL, Navision, Axapta, SQL, Exchange, Lotus Notes and more
- » Automatic backup of your data - every day!
- » Your data is of course decrypted, so only your company can see and use it
- » You receive a daily status e-mail, so you can sleep well and sound
- » If you delete data by accident, you can easily and quickly restore data and proceed with your work
- » Your backup data is stored at hosting centre in the former National Bank depot in Odense. Deep under ground, behind a half meter thick steel door

We store data at two physically separate server locations. All processes and routines are monitored, and you will receive daily status emails detailing data transfers in the last 24 hours.

Restore – quick and easy

If the worst should happen and you need to retrieve your data from our backup storage, you can do so with a few clicks of your mouse.

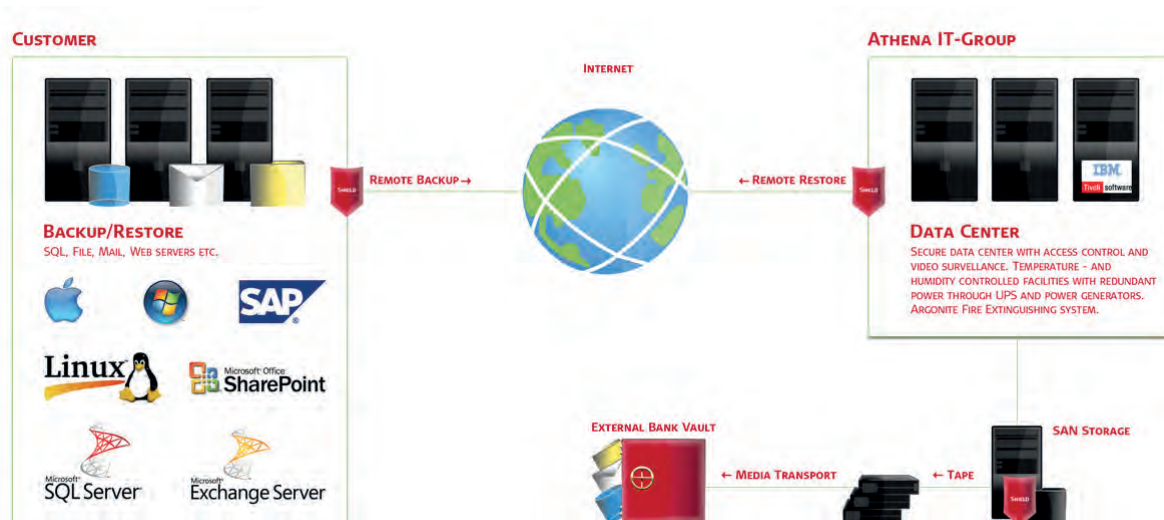
Just select the file(s) you want to restore, click on “restore” – and your data is on their way. System crashes no longer equal business losses!

Added benefits

- » Your data is completely secure against fire and power outages
- » The solution is scalable and can be adapted to large and small businesses
- » As an added extra security, your data is printed to tape daily, which is stored at another physical location

Fast and easy installation

Our technicians will install the necessary software on your company server(s). We then perform a complete backup of all relevant files and folders to the Remote Backup system, and your backup system is up and running. In the future, only changes to existing data will be backed up. Every day, you will receive a backup status email to put your mind completely at ease.



Disaster Recovery

Automatic integrity check of backup data.

Backing up business critical data is a matter of course for any company. but only when you suddenly need to restore system data after a crash or other data loss will you know the true quality of your backup.

The person who has responsibility for data integrity will therefore usually run data and system software tests – on a fixed schedule or “once in a while” – to check the validity of the backup data.

Through our partner, we can offer you a solution to automate this process and provide regular status reports detailing the condition of the company’s backup data and whether it can be reloaded for use in the production environment.

If the backup is usable, the recovery server will contain a live duplicate of data and systems that corresponds to the production environment. The person responsible for data integrity will receive a report confirming this.

The report makes it possible to correctly judge the equivalence of system and backup data as well as produce an accurate assessment of how quickly a system can be operational again after data failure.

We will watch over your data as if they were gold – literally!

Your backup data is stored at hosting centre in the former National Bank depot in Odense. Deep under ground, behind a half meter thick steel door, your data is completely safe from power outage and fires.

Benefits

- » Automatic control and validation of the backup
- » Reveals errors in the backup software
- » Disaster Recovery gives the board of directors a tool to secure survivability after a crash
- » Everything that is required by the law and regards responsibility is respected and taken care of
- » Reveals errors in a database backup
- » Reveals configuration errors
- » Reveals conflicts in the backup pattern
- » Possibility of stand-in and an emergency operation on crashes
- » RCS can validate the backup for: E-mail, Exchange, Databases, ERP-systems